



Keeping Children Safe

Childline Kenya

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VACANCY ANNOUNCEMENT: MONITORING AND EVALUATION OFFICER

Childline Kenya is a non-governmental organization that exists to keep children safe all the time by promoting child rights and enhancing child protection through ICT innovations. Our guiding vision is a society where children's rights and dignity are upheld at all times. Childline Kenya in partnership with the directorate of children services, manages the National Child Helpline 116. The Helpline, which is a 24-hour emergency service, is dedicated to addressing children's matters and is accessible from anywhere in Kenya. Childline Kenya works through a partnership network of service providers to provide requisite services to children in distress. The psychosocial support services we provide include child and family therapy, and also linkage or referral for legal support, rescue and placement in temporary safe shelter and medical support among others. We also provide information and education to the public (including children) on ensuring children remain safe thus preventing violations against them in the first instance.

We are hiring a Monitoring and Evaluation Officer to strengthen our data management processes and evidence-based programming. The individual will closely support our project within the NIA Program.

About the NIA Program

Not Invisible Anymore 'NIA' is a program, supported by The Freedom Fund, which seeks to combat exploitative and abusive child domestic work. This refers to children working in the domestic work sector in the home of a third party or employer. The overall goal of the program is to create an empowered collective of child domestic workers, their allies, civic organizations and government institutions with strengthened capacity to transition communities away from child domestic work (CDW) and to protect children in domestic work from abuse and exploitation.

Roles & responsibilities

The Monitoring and Evaluation Officer, to be engaged for 2.5 years, will be responsible for ensuring effective data-informed program implementation, assessment of impact of interventions, and demonstrating accountability to stakeholders. He/she will report to the Executive Director.

The specific roles and responsibilities of the M&E Officer will include:

1. Development of NIA project's M&E plan and alignment with the organization's global M&E Framework
2. Regular assessment of program effectiveness.
3. Collection and analysis of data for evidence-based decision-making.
4. Collaboration with relevant stakeholders nationally and in the project sites to enhance program outcomes.
5. Facilitate the process of development of specific indicators for consideration in the Helpline system and the Government's Child Protection Information Management System (CPIMS).
6. Generate and analyze quarterly data both at the national level and in project sites, to identify relevant trends and patterns to inform the organization's interventions.
7. Facilitate the development of a comprehensive directory of service providers at the national level and the project sites for effective response to reported cases
8. Participate in project planning meetings and activities.
9. Any other roles assigned in the support of the NIA project and the vision of Childline Kenya

Skills and Qualifications:

1. Bachelor's degree in Data Management, Project Management, Monitoring and Evaluation, or a related field.
2. Proven experience in data management, monitoring, and evaluation, preferably in child protection programming.
3. Experience in the advanced use of Excel for data analysis and digital collection and use of data software including Kobo Toolbox or equivalent (e.g. ODK, Taroworks, Poimapper).
4. Experience in the design of M&E frameworks, systems and implementation of plans and related tools
5. Demonstrated experience in presenting and sharing complex data in clear ways (e.g. data visuals) and reporting on project data
6. Experience working in multi-partner projects/consortiums
7. Great analytical and report-writing skills.
8. Excellent communication and interpersonal skills.

Application Process:

Interested and qualified candidates should submit their application letter and detailed CV, including names and addresses of three referees, to vacancy@childlinekenya.co.ke. All applications must be received by Friday, 19th January 2024. Please indicate the position applied for as the email subject. Note that only short-listed candidates will be contacted.